

Over the phone

Purchase tickets by mobile phone

Now, the Mazowieckie Railways tickets can be easily purchased using a mobile phone and through the use of an intuitive and safe SkyCash system.

What tickets can be purchased over the phone?

- time zone tickets
- named day tickets
- tickets according to the special offer for the Warsaw West – Otwock sector
- tickets according to the special offer for the Warsaw Włochy - Warsaw Rembertów sector.

Ordering the tickets in 3 steps

Step 1 - download the SkyCash application

It is synonymous with the registration in the system. This can be accomplished e.g. via www.skycash.com website, or m.skycash.com (mobile version).

Step 2 – Top up your account

Your SkyCash system account can be topped up using amongst others such systems as: Przelewy 24, dotpay or Premium SMS. The SkyCash account number, to which the transfers must be made, can be found in the user's account by logging in to www.skycash.com.

Step 3 - ticket purchase

To purchase a ticket, in the application menu, select the "tickets" tab and then indicate the type of ticket and enter all the related information (such as: the type of discount, name and surname, identification document No.). The purchase of the ticket is confirmed by a PIN code. At the last stage the graphic (2D code) is displayed confirming the purchase. You can open it in the application in the "ticket control" tab.

Ticket control

The control of the phone ticket is by verifying the data contained in the 2D code using a mobile cash register. In addition with a phone ticket, the passenger identification document with a photograph is verified. Concessionary tickets are substantiated together with the document confirming entitlement to the discount.

Cordially we invite you to contact us.

Detailed information can also be obtained at the KM ticket counters and phone number: 22 364 44 44

[You are welcome to take a look at the detailed regulations for the service "Mazowieckie Railways ticket by mobile phone."](#)