

Appeals

Appeals from a call for payment issued in the event of travelling without a valid ticket or document certifying the right to a concession fare can be submitted (with the adequate number of a call):

1. by post to the following postal address:

„Koleje Mazowieckie-KM” sp. z o.o.
Wydział Windykacji
ul. Lubelska 24
03-802 Warszawa

phone: +48 22 47 37 621, +48 22 47 38 255

2. by e-mail: odwolania@mazowieckie.com.pl

3. in person: at the debt collection counter in the main ticket office of Koleje Mazowieckie on the Warszawa Wschodnia Station (Warsaw East Station)

ul. Lubelska 24 (24 Lubelska Street) open:

on Monday 7 a.m. - 5 p.m.

on Tuesday 8 a.m. - 5 p.m.

on Wednesday 8 a.m. - 5 p.m.

on Thursday 8 a.m. - 5 p.m.

on Friday 8 a.m. - 5 p.m.

on Saturday 8 a.m. - 5 p.m.

4. by fax: +48 22 47 37 632

A response should be provided without delay no later than 30 days after receiving an appeal. You can appeal against a decision directly to the court of local

jurisdiction, i.e.

Sąd Rejonowy dla Warszawy Pragi Południe (The District Court of Warsaw – Praga Południe)

I Wydział Cywilny (First Civil Department)

ul. Terespolska 15A,

03-813 Warszawa

Please make a payment (including the number of a call) through the bank or post to the following bank account: 60 1130 1017 0020 0972 8020 0005 (BGK Bank) or at the debt collection counter in the main ticket office of Koleje Mazowieckie on the Warszawa Wschodnia Station (Warsaw East Station)

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