



Appeals [1]

Mon, 08/06/2015 - 19:09

Appeals from a call for payment issued in the event of travelling without a valid ticket or document certifying the right to a concession fare can be submitted (with the adequate number of a call):

1. by post to the following postal address:

„Koleje Mazowieckie-KM” sp. z o.o.
Wydział Windykacji
ul. Lubelska 24
03-802 Warszawa

phone: +48 22 47 37 621, +48 22 47 38 255

2. by e-mail: odwolania@mazowieckie.com.pl [2]

3. in person: at the debt collection counter in the main ticket office of Koleje Mazowieckie on the Warszawa Wschodnia Station (Warsaw East Station)

ul. Lubelska 24 (24 Lubelska Street) open:

on Monday 7 a.m. - 5 p.m.

on Tuesday 8 a.m. - 5 p.m.

on Wednesday 8 a.m. - 5 p.m.

on Thursday 8 a.m. - 5 p.m.

on Friday 8 a.m. - 5 p.m.

on Saturday 8 a.m. - 5 p.m.

4. by fax: +48 22 47 37 632

A response should be provided without delay no later than 30 days after receiving an appeal. You can appeal against a decision directly to the court of local jurisdiction, i.e.

Sąd Rejonowy dla Warszawy Pragi Południe (The District Court of Warsaw – Praga Południe)
I Wydział Cywilny (First Civil Department)
ul. Terespolska 15A,
03-813 Warszawa

Please make a payment (including the number of a call) through the bank or post to the

following bank account: 60 1130 1017 0020 0972 8020 0005 (BGK Bank) or at the debt collection counter in the main ticket office of Koleje Mazowieckie on the Warszawa Wschodnia Station (Warsaw East Station)

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Files:

 [Odwołanie od wezwania do zapłaty](#) [3]

 [Podanie o płatność w ratach](#) [4]



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Links

[1] <https://www.mazowieckie.com.pl/en/appeals>

[2] <mailto:odwolania@mazowieckie.com.pl>

[3] https://www.mazowieckie.com.pl/sites/default/files/docs/odwolanie_od_wezwania_do_zaplaty.pdf

[4] https://www.mazowieckie.com.pl/sites/default/files/docs/podanie_o_platnosc_w_ratach.pdf